

Ryan E. Pfister

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SUMMARY: Proven technical architect and software development manager with experience building and leading teams.

EXPERIENCE: **Pariveda Solutions** **Rosslyn, Va.**

Manager – July 2014 – Present

Responsible for leading technical teams, developing technical architectures, identifying new sales opportunities both within and outside of current accounts, and mentoring other employees.

Client projects include:

* Served as front-end architect for a \$65 million e-commerce platform. Managed 14 developers across seven teams. Grew Pariveda presence at client from 3 developers to current size, facilitating \$1 million+ in incremental firm revenue

* Served as lead architect for a real-time drug ordering application for a Fortune 500 drug distribution company. Led a team of 5 developers over 9 months from technical estimation through deployment and support. Technologies used include Spring, web sockets, Angular, and Aerospike.

* Spearheaded new engagement with an automotive sales startup by leading a technical assessment team to evaluate existing code and architecture.

Additional activities include:

- Leading early-stage efforts to develop go-to-market services offerings in machine learning
- Leading effort to develop a college recruiting program at Penn State
- Regularly conducting skills assessments and interviews for potential new employees. Personally referred several potential recruits, and regularly participating in go/no-go decisions for moving forward with potential recruits.
- Participating in account planning proposal development

Associate – May 2012 – June 2014

- Managed 20+ U.S. and India-based developers, testers, and support personnel across two teams to deliver a major new bill pay software platform and more than 100 software customizations and bug fixes for a financial services firm
- Led weekly reporting calls and served as the primary development point of contact for client sales representatives
- Collaborated with network, security, development, and business representatives to define and document a process for opening firewall connections and installing security certificates

IBM Global Business Services **Herndon, Va.**

Consultant – September 2009 – May 2012

- Facilitated requirements gathering and analysis to design new enhancements for a major government agency website
- Redesigned an internal IBM wiki to enhance content for early career IT Specialists
- Managed teams to test and certify correct setup and configuration of over 500 call center workstations at locations throughout the United States
- Provided on-site technical support to call center supervisors and agents

EDUCATION: **The Pennsylvania State University, Schreyer Honors College**

- Bachelor of Science, Information Sciences and Technology
- Bachelor of Science, Economics

SKILLS:

- Requirements analysis, technical writing, agile project management
- **Programming/Markup Languages:** Extensive work in React, Angular, C#, VBA, Java, SQL; familiar with PHP, Ruby, Perl and Python
- **Software:** Microsoft Office, Rational RequisitePro, ClearQuest, Lotus Connections, Visual Studio, Eclipse, JIRA, SharePoint

HONORS:

- Eagle Scout, Boy Scouts of America
- High School Valedictorian
- IBM Service Excellence Award, twice consecutive annual winner